FPCCFCU Mobile App Login Instructions

MOBILE BANKING

Fire | Police City | County
FEDERAL CREDIT UNION

9:41 AM 100%

CUSTOMER ID.

PASSWORD

LOGIN

Secure

24/7 Support

Faster Transaction

1. Download the App
- To download our mobile app open the Google Play Store or Apple App Store and search for "Fire Police City County FCU".

2. Open the App once it is downloaded.

3. Signing in
- Click Accounts at the bottom of the screen.
- Enter the same Username and Password used with Online Banking (It's Me 247)
- If you have forgotten your password, click the "Forgot Password" button and follow the instructions.

4. Security Question
- Answer the security question
  • First time users of online or mobile banking will be prompted to set them up now.
- If you forget the answer to your security question , click "Ask a Different Question" and another one will be given to you.

5. You have successfully logged in!

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First-time Online Banking Login Instructions

1. Logging in to It's Me 247 Online Banking

- Go to fpccfcu.org
- Click **Online Login** at the top of the page
- Click **First Time User** under drop down box
- Type in username **(account number)** and password (the last four digits of your **Social Security Number**)
  - Your temporary password (last 4 of SS) will expire within 24 hours. If it expires, please reach out **memberservices@fpccfcu.org** or call **(260)484-2102**.

2. Create a New Password

- Type in your new password and follow password requirements
- To confirm the password, type it again
- Click next

3. Create Your Security Questions

- Type in the answers to your three, unique security questions (not case sensitive)
- Click the arrow in the box to choose your security questions
- Click next

4. Accept Online Banking Use Agreement (scroll to the bottom)

5. Accept PIB (Personal Internet Branch) Profile.

6. You're ready to begin using It's Me 247 Online Banking!

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